



# Certificate

**VÍTKOVICE IT SOLUTIONS a.s.**  
Cihelní 1575/14, Moravská Ostrava, 702 00 Ostrava

This certificate confirms that the organisation above has been audited and that their effective  
**INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM**  
is in accordance with the requirements of the international standard  
**ISO/IEC 20000-1:2018**

**Scope & Applicability:**

The service management system of VÍTKOVICE IT SOLUTIONS, a.s., supporting the provision of information and communication system services and support to external customers from the company's headquarters and offices at the addresses Cihelní 1575/14, Moravská Ostrava, 702 00 Ostrava, Výstavní 2965/97 B, 702 00 Ostrava, Dolnoměcholupská 1418/12, Prague 15 Hostivař.

**Certified locations/organisational units:**

Cihelní 1575/14, Moravská Ostrava, 702 00 Ostrava,  
Výstavní 2965/97B, 702 00 Ostrava,  
Dolnoměcholupská 1418/12, Praha 15 Hostivař.



Registration No: SMS-00064/0

Date of initial issue: 30.11.2015

Valid until: 30.11.2027

Vienna, 28.10.2024

DI (FH) Harald Erking CEO  
CIS - Certification & Information Security Services GmbH

CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.

